

Training on the prevention and use of physical restraints

All developmental services agencies that receive funding from the ministry must train their staff on the prevention and use of physical restraint.

Agencies must use the training packages and providers listed below. They meet the requirements of Ontario Regulation 299/10 and the Policy Directives for Service Agencies.

For more information on the training programs, please contact the training provider directly.

Please check back for future updates.

How these resources were chosen

The ministry asked Community Networks of Specialized Care – Ontario to review and identify appropriate training packages and resources because Community Networks of Specialized Care – Ontario has expertise and experience in working with people with a developmental disability who have challenging behaviour. To learn more, read: A Summary of Findings from the Community Networks of Specialized Care. It is posted on www.ONBoadkhub.ca (formerly www.qamtraining.net).

Training Program*	Curriculum includes sections on:			Comments: Detailed and descriptive information outlining each curriculum's training materials, training delivery model, supplemental resources and associated costs
	Understanding Human Behaviour, Supporting the Individual	Preventative Measures (e.g., warning signs, means to prevent a crisis)	Addressing a Crisis (e.g., assessing risk, intervention strategies and techniques)	
Safe Management Group Crisis Intervention Training System 2-Day Program	√	√ - as a standalone course, or as part of a comprehensive crisis prevention and intervention course	√ - as a standalone course, or as part of a comprehensive crisis prevention and intervention course	Safe Management Group 1320 Cornwall Road, Unit 202 Oakville, Ontario L6J 7W5 Phone: 905-849-0967 Fax: 905-849-8801 www.safemanagement.org
Crisis Prevention Institute Non-Violent Crisis Intervention 2-Day Program	√	√ - as a standalone course, or as part of a comprehensive crisis prevention and intervention course	√ - as a standalone course, or as part of a comprehensive crisis prevention and intervention course	Crisis Prevention Institute 10850 W. Park Place Suite 600 Milwaukee, Wisconsin USA, 53224 Tel: 1-888-426-2184 (Toll-free US and Canada)

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	Understanding Human Behaviour, Supporting the Individual	Preventative Measures (e.g., warning signs, means to prevent a crisis)	Addressing a Crisis (e.g., assessing risk, intervention strategies and techniques)	
				TTY: 1-888-758-6048 (Toll-free US and Canada) www.crisisprevention.com
QBS Inc. Safety-Care Behavioural Safety Training 2-Day Program	√	√ - as a standalone course, or as part of a comprehensive crisis prevention and intervention course	√ - as a standalone course, or as part of a comprehensive crisis prevention and intervention course	QBS Inc. 49 Plain Street 2nd floor North Attleboro, MA 02760 Tel: 855-727-6246 (855-QBS-MAIN) Fax: 508-316-4274 www.QBSCompanies.com www.SafetyCareTraining.com
The Mandt System Inc. Mandt System – (RCT) Relational/ Conceptual / Technical Level 3-Day Program	√	√ - as a standalone course, or as part of a comprehensive crisis prevention and intervention course	√ - as a standalone course, or as part of a comprehensive crisis prevention and intervention course	The Mandt System-Canada PO Box 6695 Drayton Valley, AB T7A 1T6 Phone: 800-542-9633 www.mandtsystem.ca
Canadian Training Institute Crisis Intervention with the Hostile and Aggressive Individual 3-Day Program	√	√ - as a standalone course, or as part of a comprehensive crisis prevention and intervention course	√ - as a standalone course, or as part of a comprehensive crisis prevention and intervention course	Canadian Training Institute 901 King Street West Suite 400 Toronto, ON M5V 3H5 Tel: (416) 778-7056 Fax: (416) 645 7041 www.canadiantraininginstitute.com

Training Program*	Curriculum includes sections on:			Comments:
	Understanding Human Behaviour, Supporting the Individual	Preventative Measures (e.g., warning signs, means to prevent a crisis)	Addressing a Crisis (e.g., assessing risk, intervention strategies and techniques)	
Hy’N’Hancement Consulting Inc. Understanding and Managing Aggressive Behaviour 2 – 5 Day Program	√	√ - as a standalone course, or as part of a comprehensive crisis prevention and intervention course	√ - as a standalone course, or as part of a comprehensive crisis prevention and intervention course	Detailed and descriptive information outlining each curriculum’s training materials, training delivery model, supplemental resources and associated costs Hy’N’Hancement Consulting Inc. 13 Roxanne Drive St. Catharines, ON L2M 3G8 Tel: 289-362-3430 www.umabcanada.com

*Note: Neither the Ministry of Community and Social Services nor Community Networks of Specialized Care – Ontario approves or licences these training programs. These training programs are not funded by or delivered by the ministry or by Community Networks of Specialized Care - Ontario.