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Dear Director of [DSO],

July 31, 2020

This letter is to inform you that the ministry is amending to the Policy Directives for Application Entities and the Policy Directives for Service Agencies under the *Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008*.

**These minimal changes to the Policy Directives for Application Entities will come into effect October 1, 2020.** We are notifying you now to allow for transition time. Over the coming months, the Service Delivery Support Branch will update their compliance related materials (indicator checklists, compliance inspection tools, update [QAMtraining.net](https://qamtraining.net), etc.) and will communicate these changes.

These updates to the policy directives do not significantly change their intent. Rather, the updates remove unnecessary duplication and streamline requirements to better reflect current activities (e.g. combining similar requirements into one single requirement). The amendments also include general housekeeping updates, such as revising the ministry's name. For more details on what changes have been made, please refer to **Attachments**.

If you have any questions, please contact:

- Daniella Mosu, Senior Policy Advisor, Community Supports Policy Branch, at [Daniella.Mosu2@ontario.ca](mailto:Daniella.Mosu2@ontario.ca)
- Monique Burnett, Senior Program Advisor, Service Delivery and Supports Branch, at [Monique.Burnett@ontario.ca](mailto:Monique.Burnett@ontario.ca)

Thank you for your continued support during this time as we work together to improve the services and support for persons with a developmental disability.

Stay Well,

[Regional Director]

Cc: Regional Directors XX

Attachments (4):

*\*Regional Office will send these attachments to DSOs before August 7, 2020.*

1. Updated Policy Directives for Application Entities – English\*
2. Updated Policy Directives for Application Entities – French\*
  
3. Summary of Amendments to Policy Directives for Application Entities – English\*
4. Summary of Amendments to Policy Directives for Application Entities – French\*